



9/12 REMEMBRANCE MARCH

On 9/12, we went to work.

- Presented By
- iBrave.**
- Thank You —
- NY State Laborers-Employers Cooperation & Education Trust
 - Greater New York LECET
 - Building Trades Employers Assoc.
 - District Council No. 1
 - CCA Metro
 - NYC District Council of Carpenters
 - Correction Officers Benevolent Assoc.
 - Transport Workers Union
 - AFI-CIO Investment Trust Corporation
 - Mason Tenders District Council of Greater NY & NJ
 - Cement & Concrete Workers DC 18
 - Building & Construction Trades Council of Greater NY
 - Mickey Florentino
 - Eastern District

HEART 9/11 2021 Impact Report

The legacy of 9/11 continues in the spirit and actions of HEART 9/11 members

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Cover Photo: HEART 9/11 20th Anniversary Commemorative March September 12, 2021. (Pictured left to right: Louis Coletti, Gary LaBarbera, Steve Buscemi, Vincent D’Onofrio, Rosie Perez, Ramón Rodríguez, Bryan Cranston, Rev. Kristin Miles)



Glastonbury, CT Veteran Build 2012

Message from the Founder/President Bill Keegan



This year we marked the 20th Anniversary of the 9/11 attacks on the WTC, The Pentagon, and the downing of Flight 93 in Shanksville, Pennsylvania. We still miss our friends and colleagues who were stolen from us. We grieve with their families and pray for them.

I am so proud of the work that my brother and sister responders performed during the recovery mission that demonstrated the very best of the human spirit. I am honored that so many of those responders have become HEART 9/11 members and continue to pay forward the hard-learned lessons of 9/11 to those affected by similar critical incidents. We have channeled the emotions, the pain of loss, and the desire for revenge to more productive, healthier outcomes for us and future survivors. We continue to be optimistic for the future of our departments and unions as HEART 9/11 has grown among post 9/11 responders who want to honor those who went before them and continue that legacy for generations to come.

Thank you all for your support and your spirit of volunteerism!

Merry Christmas, Happy Hanukkah, and Happy Holidays,

A handwritten signature in black ink that reads "William Keegan".

Bill Keegan

Founder/President HEART 9/11

Ground Zero - Detective Rich Miller NYPD, ESU secures the American flag to the antenna which had fallen from the top of the WTC North Tower.

“NEVER FORGET”

**The purity of the 9/11 sacred mission
shapes all that we do.**

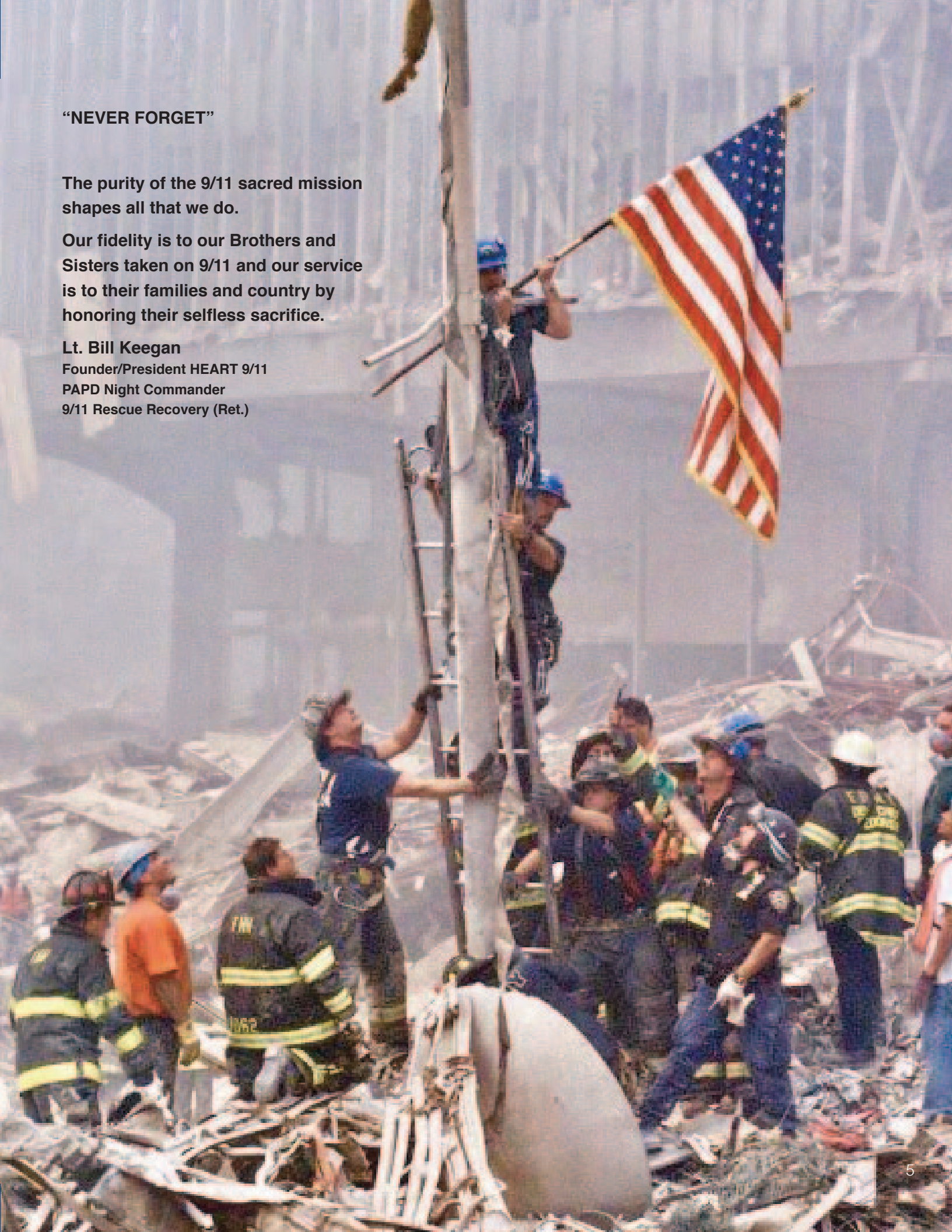
**Our fidelity is to our Brothers and
Sisters taken on 9/11 and our service
is to their families and country by
honoring their selfless sacrifice.**

Lt. Bill Keegan

Founder/President HEART 9/11

PAPD Night Commander

9/11 Rescue Recovery (Ret.)



294 deployments
since **2007**

4 Countries

13 States

29 Veteran Builds/Injured First
Responder Home Modifications

42 Disasters

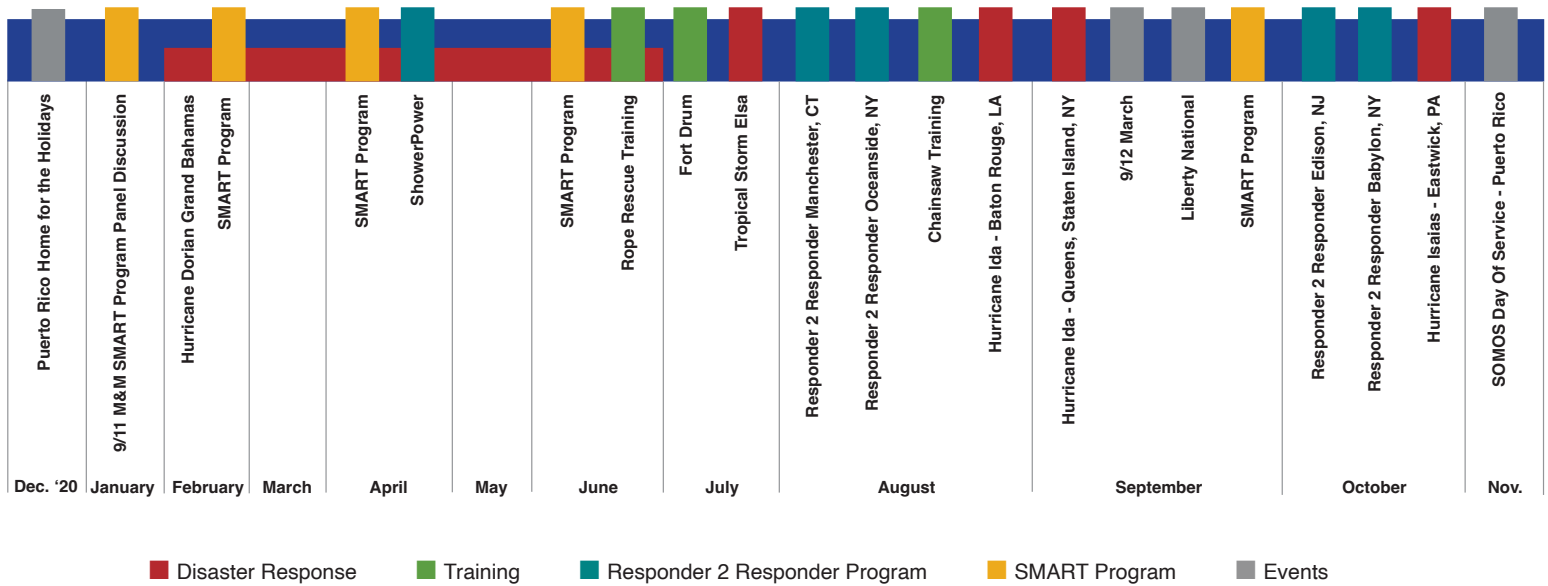
92 Pre-Apprentices trained

846 Houses Rebuilt/Modified

1,000+ Law enforcement officers
instructed in stress management

1,200+ Unique volunteers

2021 Projects/Missions



Hurricane Dorian Bahamas Response - Ongoing

Continued work in Green Turtle Cay repairing homes. Scope of work included: siding, interior trim, kitchen/bathroom plumbing, door/window installation, stairs/railing.

Tropical Storm Elsa - July 2021

Positioned a Rapid Response team with Jon Boats (flat bottom) in central FL to respond to expected flooding.

Hurricane Ida - August-September 2021

- Louisiana Response
Deployed two Rapid Response teams who worked in collaboration with the International Association of Firefighters (IAFF) to assist with emergency operations, debris clearing, damage mitigation/assessments, muck-outs, and tree removal.
- Staten Island and Queens, NY Response
HEART 9/11 volunteers assisted families impacted by severe flooding with debris and tree removal.

Hurricane Isaias - October 2021

Provided guidance/instruction and demonstrated how to install sheetrock and complete light framing to unskilled volunteers.

Rapid Response Team Training - Summer 2021

- Chainsaw Training
- Rope Rescue Training

Responder to Responder Program - Ongoing

- Manchester, CT - HEART 9/11 Member/Vietnam Veteran (Purple Heart Recipient) - Bathroom modification
- Babylon, NY - Disabled first responder - Bi-level home in need of two stairlifts
- Edison, NJ - Local 212 Carpenter - Roofing and siding repair due to storm damage
- Oceanside, NY - Retired firefighter with dementia - Decking around the perimeter of an above-ground pool

SMART Program for First Responders - Ongoing

HEART 9/11, Benson-Henry Institute at Harvard School of Medicine, Massachusetts General Hospital collaborated on the development of a first responder wellness program and instructional manual.

- SMART Program vetted and approved by the National Fraternal Order of Police (FOP)
- 9/11 Memorial & Museum SMART Panel Discussion
- Delivered the SMART Program for First Responders to 75 Connecticut city police departments during Peer-to-Peer support programs
- Certified by the Connecticut State Law Enforcement Training Commission
- Delivered a version of the SMART Program to 1,000 Connecticut veteran police officers at Annual State Police Re-Certification programs
- Conducted training sessions in CT police academies – New Haven, Milford, Bridgeport

9/11 20th Anniversary - September

9/12 March - September

Liberty National - September

SOMOS Day of Service Puerto Rico - November 2021

Collaborated with SOMOS for their Day of Service project at the Piñones Aprendes & Emprendes School. Together we were able to help the school with major repairs necessary so they can continue to provide services to their community.

Fort Drum - July 2021

HEART 9/11 members "served" the US Army 10th Mountain Division, 2-22 Infantry Battalion during a welcome home BBQ cooking for 500+ soldiers - "Deeds Not Words."

Hurricane Dorian - September 2019 - Ongoing

HEART 9/11 continued our response to the Bahamas in Green Turtle Cay repairing homes destroyed by Hurricane Dorian. The scope of work includes: siding, interior trim, kitchen/bathroom plumbing, door/window installation, stairs/railing.

HEART 9/11 responded immediately to The Bahamas following Hurricane Dorian, deploying our Rapid Response Teams on September 6, 2019. These teams of expertly trained firefighters and building tradespeople assisted with the initial search and rescue efforts.

HEART 9/11 completed our Pre-Apprentice Training Program in Grand Bahama. This program trained 33 local residents in the roofing and carpentry skills necessary to rebuild 54 homes in their communities.



Hurricane Dorian Pre-Apprentice Class 2 picking up roofing material



Hurricane Dorian Pre-Apprentice Class 2 roofing



Floor installation



Door and window installation



Hurricane Dorian Bahamas response

Hurricane Ida Response - Queens, Staten Island, Louisiana

HEART 9/11 deployed two Rapid Response teams to Louisiana, who worked in collaboration with the International Association of Firefighters (IAFF) to assist with emergency operations, debris clearing, damage mitigation/assessments, muck-outs, and assisting with debris and tree removal.

HEART 9/11 volunteers also assisted families impacted by severe flooding from Hurricane Ida in Staten Island and Queens, NY, with debris removal and muck outs/gutting.



Hurricane Ida Response Louisiana



Hurricane Ida Response Staten Island, NY



Hurricane Ida Response Queens, NY



Hurricane Ida Response Louisiana



Hurricane Ida Response - Queens, NY

Rapid Response Team Training

Storm Damage Chainsaw Training

HEART 9/11 offered chainsaw training to our Rapid Response Team members at Bethpage State Park, on Long Island. The training provided saw users the information and techniques demanded by this dangerous environment and the forces and pressures of wind felled trees. The training covered: chainsaws, knowledge needed to effectively remove trees and maintenance/repair of equipment during a disaster response.



Storm Damage Chainsaw Training - Bethpage State Park, Long Island

Rope Rescue Training

HEART 9/11 Rapid Response Team members received a 2-day, 20-hour Rope Training at the USS Battleship NJ in Camden, NJ. The training focused on rappelling and lowering the victim from the top of the superstructure on the ship. Instruction was given on high and low angle rescues in both classroom and practical settings, including scenario-based instruction.

As HEART 9/11 prepared for the 2021 Hurricane Season, this training was invaluable.



Rope Rescue Training - USS Battleship NJ



Storm Damage Chainsaw Training - Bethpage State Park, Long Island



Rope Rescue Training - USS Battleship NJ

HEART 9/11 Responder to Responder Program (R2R)

HEART 9/11 has come to recognize the overwhelming health needs of first responders and building trades members due to their line of duty illnesses or injuries, especially those caused by their 9/11 participation. Through the HEART 9/11 Responder to Responder Program, we utilize our veteran home build experience to address the needs of our first responders.

Below are examples of proposed adaptations that can be accomplished quickly, at no cost to recipient.

- Bedroom lift
- Widen doorways
- Remove raised floor saddles
- Bathroom accessibility modifications
- Wheelchair accessible deck/ramps
- Stairchair lifts

2021 Responder to Responder Projects

Manchester, CT - HEART 9/11 Member/Vietnam Veteran (Purple Heart Recipient) - Bathroom modification

Babylon, NY - Disabled first responder - Bi-level home in need of two stairlifts

Edison, NJ - Local 212 Carpenter - Roofing and siding repair due to storm damage

Oceanside, NY - Retired firefighter with dementia - Decking around the perimeter of an above-ground pool



Manchester, CT



Edison, NJ



Babylon, NY



Oceanside, NY Responder to Responder Program

HEART 9/11 Delivers the SMART Program for First Responders

The SMART Program for First Responders presented by HEART 9/11 is for first responders delivered by first responders who have learned to manage stress and/or other stress-related symptoms. The Program is the result of a long-standing partnership between HEART 9/11, the Newtown, CT Police Department, Benson-Henry Institute for Mind-Body Medicine at Mass. General Hospital and Harvard School of Medicine. Responders learn a variety of self-care interventions, allowing them to build a course of action to manage stress and improve overall health and well-being.

2021 Awards/Recognitions

Police Commissioners of the state of CT Police Department Meritorious Service Award - for dedication to duty, training and personal commitment to law enforcement to take constructive action to create a program to mitigate the effects of stress and trauma on law enforcement officers mental health.

Anita Goosman Award - given to those whose direct action or actions aid the Newtown, CT Police Department in a manner considered “above and beyond the call” of civic duty.

The National Fraternal Order of Police Division of Wellness Services - recognized the HEART 9/11 SMART Training Program as an FOP Vetted & Approved Wellness Program for law enforcement. This designation is awarded to wellness programs deemed to be of high caliber in the provision of services to the profession.





HEART 9/11 was presented the Police Commissioners of the state of CT Police Department Meritorious Service Award. (Pictured left to right: James Viadero - Chief of Police, Newtown CT, William Keegan - Founder/President HEART 9/11, Lt. Richard Robinson and Sgt. Scott Rusczyk - Newtown, CT PD)

Liberty National Golf Classic

The 8th Annual HEART 9/11 Golf Classic at Liberty National was a huge success. HEART 9/11 recognized Sean McGarvey for his tremendous contributions, leading the North America's Building Trades Unions' compassionate response to the 9/11 attacks.

We are grateful for the support of our Presenting Sponsor, Investors Bank. Thank you to all golfers and event sponsors for supporting our mission to Respond, Rebuild, and Recover. Save the date for the 9th Annual Golf Classic on Monday, September 19, 2022.



investorsBank

Banking in *your* best interest.



*Kevin Cummings - Investors Bank
Chairman and CEO*



*Bill Keegan - HEART 9/11
Founder/President*



*Richard Schmidt - FDNY / HEART 9/11
volunteer*



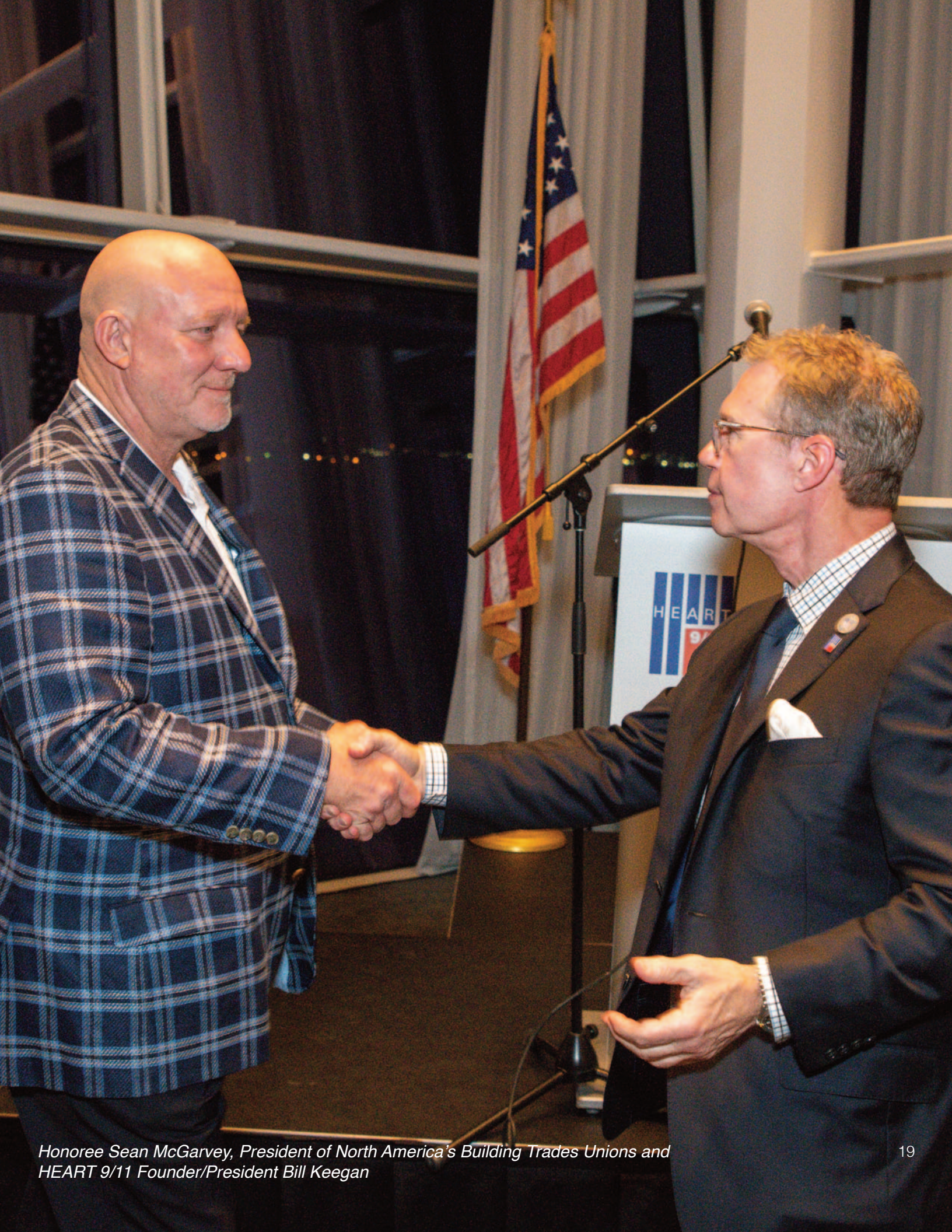
Hugh Kenney - Bagpiper



*Gary LaBarbera - President of the
Building and Construction Trades
Council of Greater New York*



*Martha Brekke- FDNY / HEART 9/11
volunteer*



Honoree Sean McGarvey, President of North America's Building Trades Unions and HEART 9/11 Founder/President Bill Keegan

20th Anniversary of 9/11

HEART 9/11 was honored to be present at the 20th anniversary of the World Trade Center attacks as we honored those taken from us and supported their surviving family members.

Reflecting on the past 20 years, the site has changed into a beautiful memorial and museum, but the grief of the families is still self-evident. HEART 9/11 members are proud of the role they played in the recovery. We are even more motivated to propagate the selfless sacrifice of our brave colleagues to others affected by disaster and to transfer their legacy to a new generation of first responders.



9/11 Memorial & Museum pool



September 11 Blue Light Tribute

HEART 9/11 20th Anniversary Commemorative March — September 12, 2021

The HEART 9/11 20th Anniversary Commemorative March was a huge success. We honored those we lost and recognized the invaluable contribution of the Building Trades, First Responders, and the NY Construction Contractors during the 9/11 recovery mission.



The March chairman was Gary LaBarbera - President of the Building and Construction Trades Council of Greater NY. Louis J. Coletti, President, and CEO of the Building Trades Employers Association (BTEA), was Co-Chair.

We are very thankful for the support of our Presenting Sponsor, Today I'm Brave. Thank you to all of the participants, sponsors, and donors who made the 20th Anniversary Commemorative March of the 9/11 Recovery Workers a huge success.



HEART 9/11 20th Anniversary Commemorative March - September 12, 2021



HEART 9/11 20th Anniversary Commemorative March - September 12, 2021

SOMOS Day of Service - Loiza, Puerto Rico

HEART 9/11 is proud to continue our partnership with the Building & Construction Trades Council of Greater NY and their affiliates. We recently collaborated with B&CTC and SOMOS for their Day of Service project at the Piñones Aprendes & Emprendes School in November 2021. Together we were able to help the school with major repairs necessary so they can continue to provide services to their community.

Scope of Work

- Replaced windows and doors
- Repaired exterior cement
- Painted building exterior walls and classrooms
- Replaced and repaired bathroom fixtures to make them operational
- 50 volunteers participated in the SOMOS “Day of Service”



SOMOS Day of Service P.A.Y.E. School, Loiza, PR - November 4, 2021



“Never Forget”

Thinking back to the days following September 11, 2001,
we remember how individual people in New York City,
and all over the world, gave in so many ways.

Some made incredible financial donations,
while others volunteered invaluable technical expertise,
specialized knowledge, or physical labor.

Let us now pay forward all that was given to us in our dark time.

We hope you see our vision and use this opportunity
to support our programs.

Together, we can make a difference.

“Never Forget.”





Hurricane Dorian Pre-Apprentice works in Green Turtle Cay

2021 Supporters

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Dime Community Bank Templeton Religious Trust Foley, Inc

Newtown-Sandy Hook Foundation, Inc. Today I'm Brave Investors Foundation

Paul & Jeanne Zaykowski When The Dust Settles LLC Greater NY LECET Cantor Fitzgerald

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Carpenter Contractor Alliance of Metro NY, Inc	Building Trades Employers Association	Civic Duty Partners
International Union of Bricklayers and Allied Craftworkers	NYS LECET	Timothy Heine
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		IAFF

- AFL-CIO Investment Trust Corporation • American Income Life • International Union of B.A.C. 7
- Bryan Cranston and Robin Dearden • Building & Construction Trades Council of Greater NY
- Cement & Concrete Workers D.C. 16 • Correction Officers' Benevolent Association
- District Council No 9 - Painters and Allied Trades • Eastern NY Laborers' DC • Fiserv • Group One
- James Jacobson Family Fund • CD&R Foundation • Mason Tenders DC of Greater NY & LI
- Christopher DeCresce • CRS Group • Duffy-Heller Charitable Fund • Michael Barasch
- Oil & Gas Industry Labor Management Committee • Pharmaceutical Industry Labor Management
- Procor • Transport Workers Union of America • Zarembo Brown, PLLC • Laborers' Local 79
- Kevin Cummings • Nuclear Power Labor Management • NY State Ironworkers DC
- Arnie & Elizabeth Mascali • DTCC • United Healthcare Services Inc.
- Building and Construction Trades AFL-CIO • General Building Laborers Local #66 • Hurley Family Foundation
- IAHFIAW Local Union No. 12 • International Association of Bridge, Structural, Ornamental
- International Brotherhood of Electrical Workers • International Union of Operating Engineers
- International Union of Painters and Allied • Joseph Zanghi • Laborers' International Union • Lisa Lockett
- NYS Laborers Employers Cooperation and Education Trust Fund • Plumbers Local Union 1 • Sheet Metal Workers
Local 28 • Teamsters Local 282 • Laborers' Local 108 • Edward Haye • Tracey Viola • Invesco
- Boyd Watterson Asset Management • Chartwell Investment Partners • Gerald Pietroforte
- Local 3 - Electrical Workers • Cement & Concrete Workers Local 6A • Cement and Concrete Workers Local 18A
- Cement and Concrete Workers Local 20 • Construction and General Laborers Local 190
- Laborers' Local 731 • Laborers' Local No 60 • Laborers' Local 1010 • Laborers' Local 1298 • Kenneth Baris
- Steven & Gail Burke Foundation • LIUNA Local 110 • Asbestos, Lead and Hazardous Waste Laborers
- Molson Coors Beverage Company • NY Electrical Contractors' Assoc. • Robbins Geller • Tom & Elizabeth Thees
- JC Seacrest and S Southwick • AFL-CIO Investment Trust • Edward Nestor • Craig Zalek • Chester Grabowski



Our efficiency

■ Administrative costs

■ **96¢ of each \$1.00 donated**
is applied directly to HEART 9/11 programs





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Hurricane Ida Response - Queens, NY



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Respond, Rebuild, Recover